

The Severn Glocon Group is the largest independently owned Specialist Valve manufacturer and supplier of specialist products and support services within the UK, comprising the three main operating divisions Severn Glocon Ltd, Severn Unival Ltd and LB Bentley.

We are dedicated to producing quality products and services, which continue to satisfy the needs and requirements of our customers and interested parties. The Quality policy is reviewed at the Management Review to ensure its continuing suitability and effectiveness, and to ensure if it remains appropriate to the purpose, scale, nature and impact of the company's' activities, products and service.

We are totally committed to meeting requirements and to continue improvement at all levels and within all functions of the company, and this commitment is consistently achieved through the implementation and maintenance of our Quality Management Systems which satisfies all the requirements of BS EN ISO 9001. Severn Glocon Group has a commitment too and is compliant with all national statutory legislation and considers all regulatory, legal and other relevant obligations related to product. This is evidenced by documented procedures, objectives and results, is maintained by a system of Internal Audits, Management Review, and independent audits by recognised bodies which may include our customers themselves.

Quality Objectives will normally be set as a result of the Management review or actions arising from this policy will be communicated to the individuals concerned as per the documented the Quality Management System procedures. Quality objectives will be communicated through the Severn Glocon Group management structure. Specific quality objectives can also be assigned through results of internal audits, changes in applicable legislation or customer / interested party requirements, or as part of the ongoing continual improvement programme. All quality objectives are documented and reviewed / current overall quality objectives and extended internal auditor training.

Ultimate responsibility for Quality Management System is that of the Group CEO but quality is the responsibility of everyone in the organisation. In recognising the importance of this, the company has appointed a Senior Manager within each operating division as the Management Representative with responsibility and authority for all matters pertaining to the system elements, it is the responsibility of Severn Glocon Group to provide adequate and appropriate resources to implement the policy.

The competence, training, awareness and continued development of Severn Glocon Group personnel are a major factor in the understanding, implementation and maintenance of the system and achieving its goals and objectives, this is communicated to all personnel through the annual competence / performance appraisal process which is a fundamental part of the system.

Severn Glocon Ltd recognises the Pressure Equipment Regulations PER (SI 1999/2001) according to the Pressure Equipment Directive 97/23/EC of the European Parliament and of the Council on the approximation of the laws of the Member States relating to pressure equipment. Severn Glocon Ltd will implement quality management systems in compliance with Council Directive 97/23/EC Module H of the Pressure Equipment Directive, as transposed into UK law by the Pressure Equipment Regulations SI 1999 2001, we will also comply with International / National statutory legislation and consider regulatory and/or customer specific requirements related to the product.

This policy has been defined by Severn Glocon Group Senior Management and has been communicated to all employees, understood and implemented throughout the Group, displayed on company notice boards and made available to interested parties upon request.

This policy shall be reviewed during the Management Review process.

Signed: 

Date: 5th February 2013

Mr. M.M. Critchley – Group CEO